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Distributed Trust

How Data-Driven Applications, AI and Blockchain is Impacting Service Oriented Computing

Dr. Liming Zhu

DAT

Research Director, CSIRO's Data61 Conjoint Professor, UNSW Chair, Blockchain and DLT Committee, Standards Australia www.data61.csiro.au

Data61: Australia's Digital Innovation Powerhouse

Creating Our Data-driven Future







Trend: Products > (Data/Services) Platforms

Every industry becomes data/service-driven

| 2018 | | | | 2008 | | | |
|------|-----------|---------|------|------|------------------|---------|------|
| Rank | Company | Founded | USbn | Rank | Company | Founded | USbn |
| 1. | Apple | 1976 | 890 | 1. | Exxon | 1870 | 492 |
| 2. | Google | 1998 | 768 | 2. | General Electric | 1892 | 358 |
| 3. | Microsoft | 1975 | 680 | 3. | Microsoft | 1975 | 313 |
| 4. | Amazon | 1994 | 592 | 4. | AT&T | 1885 | 238 |
| 5. | Facebook | 2004 | 545 | 5. | Proctor & Gamble | 1837 | 226 |



Multi-sided Service Platforms & Platform Economics Become Ubiquitous

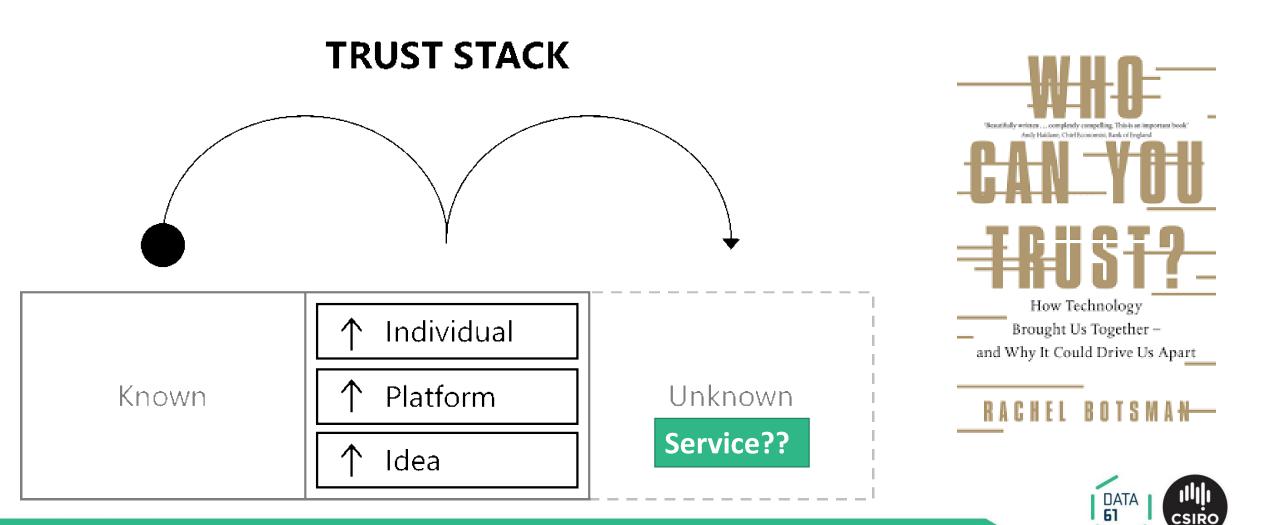
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Trend: Trust Shifts to Distributed Trust

Local -> Institutional -> Distributed

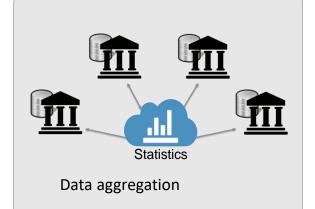


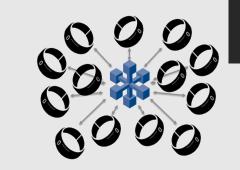
Trend: Value Arises from "Joint Analytics"/Services

"Data-as-a-Service" & "AI/ML/Model-as-a-Service

- Connecting in-house data silos
- Alternative public data sources (social media, satellite/aerial images, sensors)
- Access and use of sensitive data from another organisation/country
- Data analytics over encrypted data
- Open data/innovation (anonymised data)







Device/Mobile Analytics

MONKEYS WONKEYS OBSCENE FORTUNE AND RANDOM FAILURE IN SILICON VALLEY Antonio García Martínez

CHAOS



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Trend: Trust through Regulation?

Data Economy: Balancing Innovation & Regulation Burden

New Legislations

Trust behind Data Services?

- Privacy, security and "specific" purpose of use
- GDPR
- Australia
 - Data Breach Notification Scheme
 - Consumer Data Right (CDR): Open Banking, Energy, Telco

New Concerns

Ethical AI – Trust behind AI Service?

- Fairness, Accountability, Transparency
- Rights to explanation and redress

About 782,000 results (0.32 seconds)



GDPR And The 'Security By Compliance' Mistake

Forbes - 12 hours ago For the past month, we have all been flooded with emails from pop-ups with "privacy notice updates" about their awareness ...

What's Holding Back **GDPR Compliance** Efforts? Security Intelligence (blog) - 13 hours ago

Digiday

GDPR Policy Disregard: Companies That Collected Data Illegally The Market Mogul - 9 hours ago

New **GDPR** Requirements Spark Questions Amongst Small Businesses Business 2 Community - 3 hours ago

US sites continue to block European visitors post-GDPR Digiday - 20 hours ago

Companies under strain from GDPR requests In-Depth - Financial Times - 22 hours ago





Security Intell... The Market M... Business 2 C..

Financial Times FEI Daily

Budget 2018: National AI ethics framework on the way Increased regulation signalled as part of \$30m investment. By Edward Pollitt on May 10 2018 02:20 PM



Trend: Challenges in Adversarial AI & Robust AI

Stealing model/data from AI-as-a-Service & Trust in AI-as-a-Service

Hype Cycle 2018: Al-as-a-Service on the rise

New threat vectors:

- Trust in Al-as-a-Service: counter examples
- Stealing model/data from Al-as-a-Service: Info leaking through models, model inversion



Impersonating celebrities using printed glasses[1]





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Service Governance & Regulation

TANGLED LEGISLATION THE FEDERAL, STATE & LOCAL LEVELS

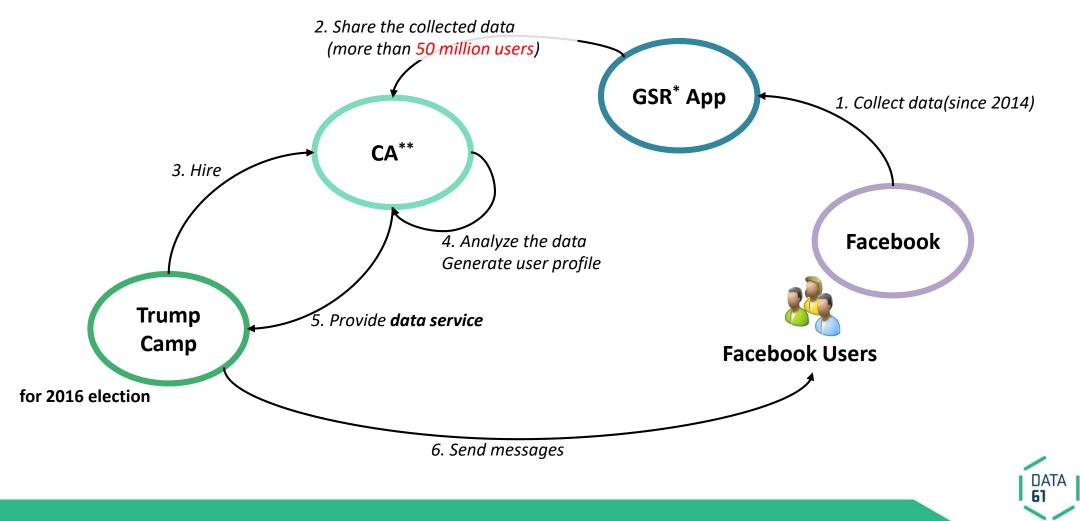
LAWYERS

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Trust Can be Easily Breached

Facebook-Cambridge Analytica Data Scandal



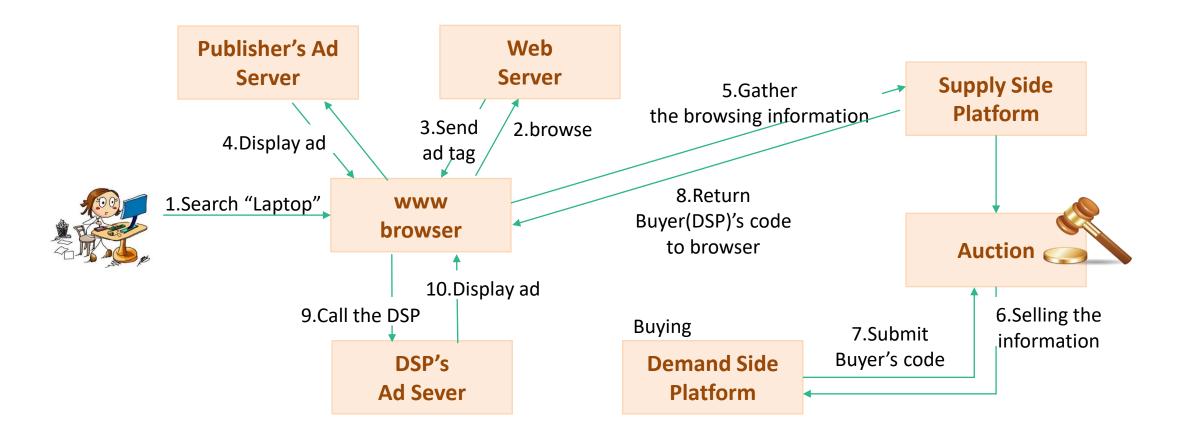
Consequence of Loss of Trust

- ✓ Facebook shares fell 13%.
- ✓ The reputation of Facebook is dropping.
 - * According to one survey, 1/3 respondent said "will leave Facebook". MS (50%), Snap (46%), Uber (40%), Google (30%), Amazon (34%)
 - * Total participants are 2,600 IT employees.
- ✓ Facebook faces investigation (US, UK, Australia...).



Data Services & Flow in "Platform Ecosystem"

Targeted Advertising





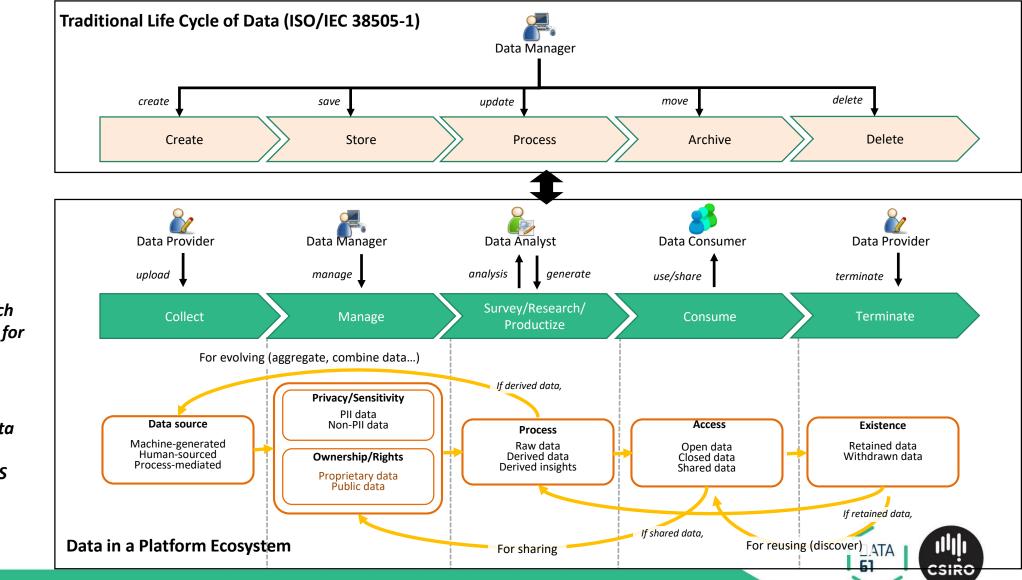
Data Governance Needs in Platform Ecosystem

Clarify data ownership/rights and data uses.

- Define clear roles, responsibility and data uses (for data owner/subject right protection).
- Extend and reinforce the roles and responsibilities for secondary use.
- ✓ Make data platform/services visible.
- Increase transparency of platforms/services and improve trust.
- Monitor, audit and trace all the activities taken place, and open to every stakeholders.
- ✓ Build and implement due processes.
- Include all the considerations of data governance, and make them executable.

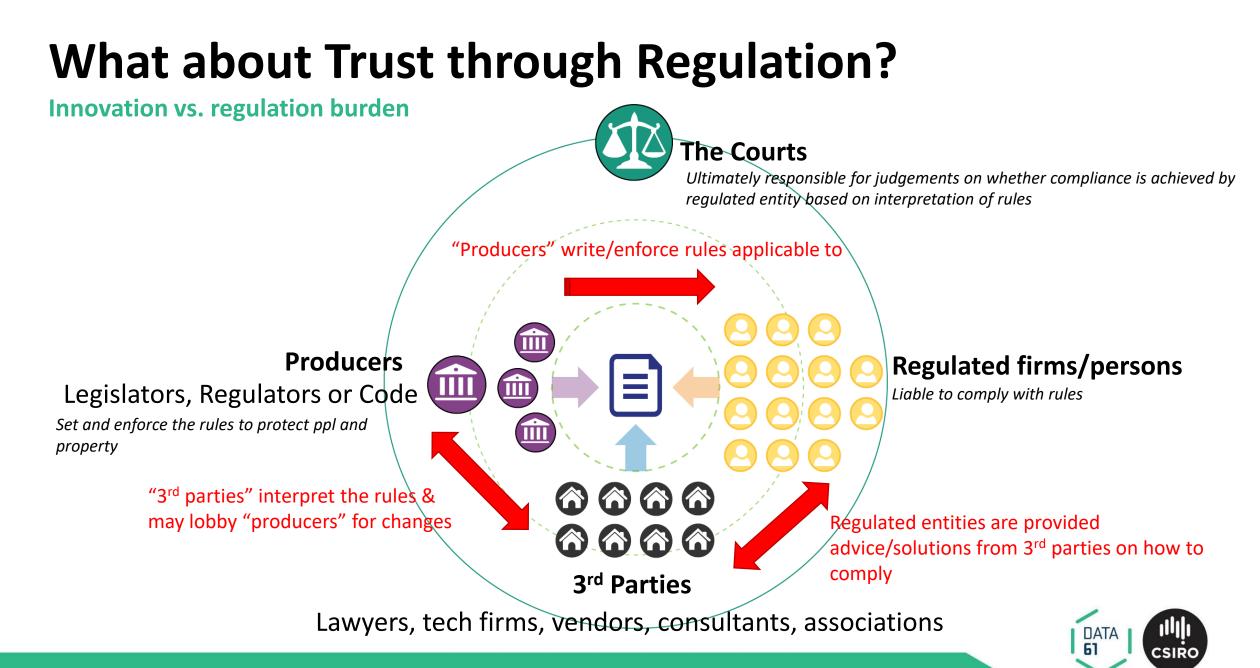


New Data Governance Model for Platform Ecosystems



S. Lee, Ross J., L. Zhu, "A Contingency-Based Approach to Data Governance Design for Platform Ecosystem", PACIS 2018

S. Lee, R. Jeffery, L. Zhu, "Data Governance Decisions for Platform Ecosystems", HICSS 2019



Legislation/Regulation-as-a-Services/Platform

Encode trust into digital rules once & benefit everyone through services

A service-oriented platform to help businesses ...



Link regulatory requirements to business process/services. Reduce manual effort and auditing costs Untangle regulation and allow appropriate business outcomes from regulation changes

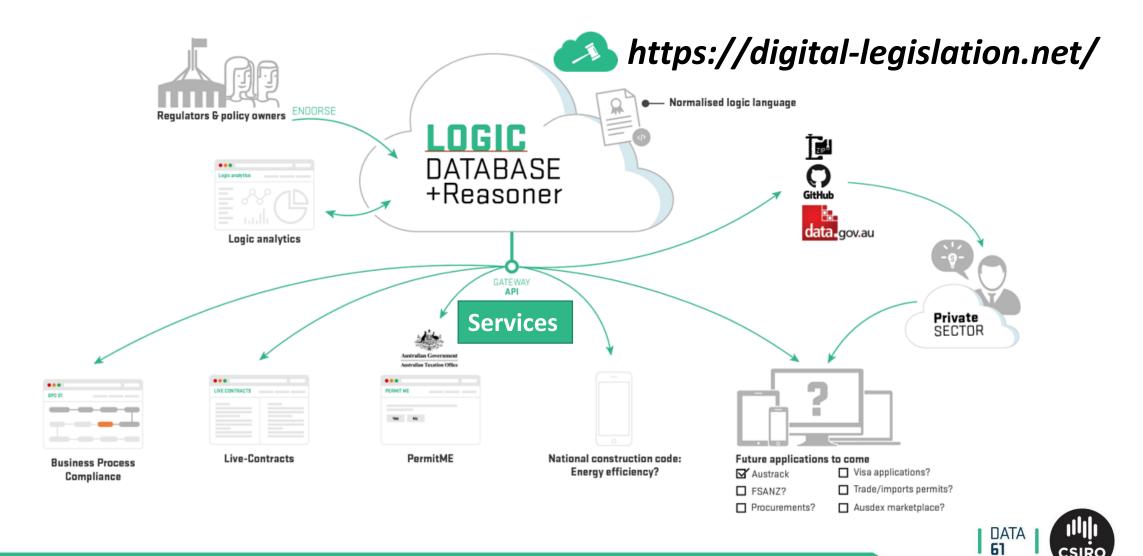


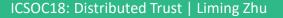
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Assure compliance efficiently for business, auditors and regulators Ensure consistent scalable experience



Digital Legislation as Services





Consumer Data Rights

How can consumer trust their data to organisations and their specific use

- Australia's new legislation impacting consumer data and its services
- Consumers can authorise 3rd parties to access their data
- Currently 3 designated sectors
- Banking first (similarly to PSD II in Europe/Open Banking in UK)
- Energy, Telecommunication to follow
- Potentially applicable to all sectors which have consumer data
- Data61's Role
- Setting Service/API standards + Security profiles standards
- Advising on "directory" (related to service directory)

https://consumerdatastandards.org.au

24 May 2018

Data61 appointed to Data Standards Body role

Levelling the paying field An earthquake in European banking

New payments regulation has the potential to shake up the banks





Trust in Data Services



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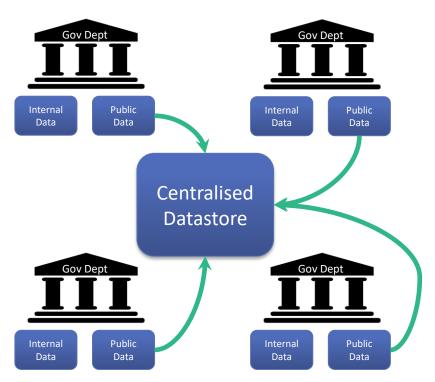
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Distributed Trust through Federated Model

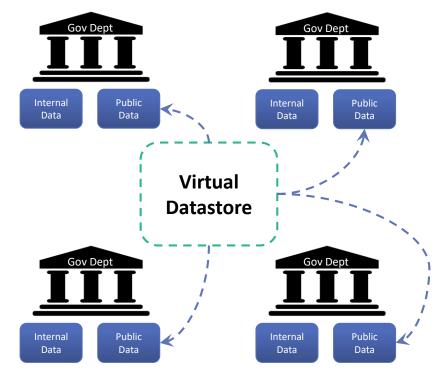
Joint analytics without moving data together

Centralised Model



Data is collected and analysed centrally

Federated Model



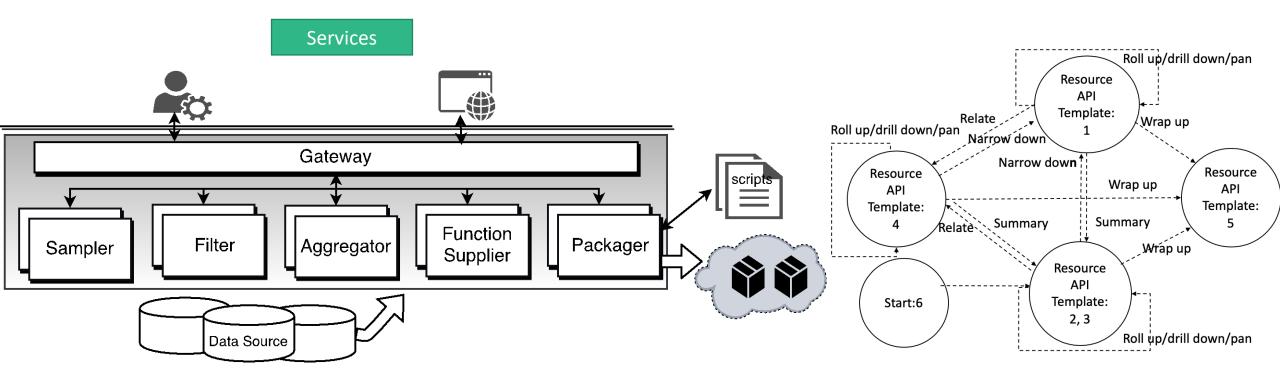
Data remains with its source department



(Data) Service API for "Analytics"

RESTful/HATEOS Services for Data Exploration/Analytics

Motivation: Data Service APIs were designed for retrieving info and perform transactions, not for Exploration & Analytics

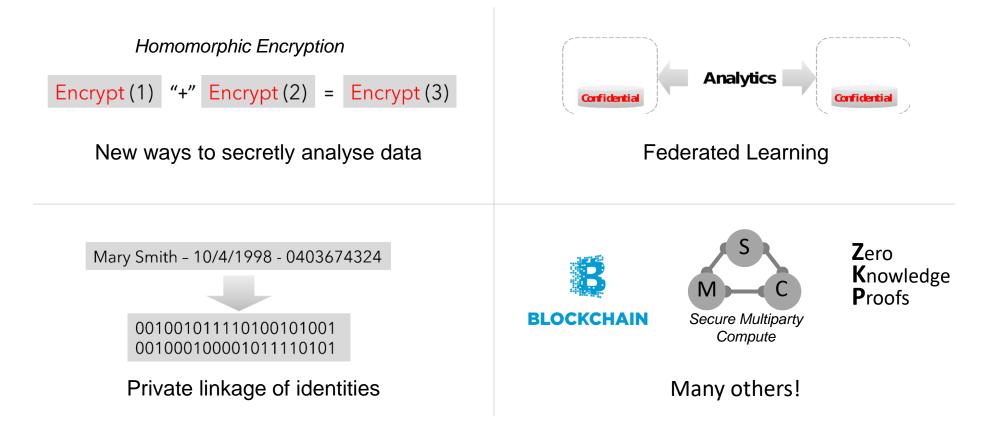


Yun Zhang, L. Zhu, X. Xu... "Data Service API Design for Data Analytics", SCC 2018



Confidential Computing

Improving trust through "use without access" /"encryption-during-use"



https://www.n1analytics.com

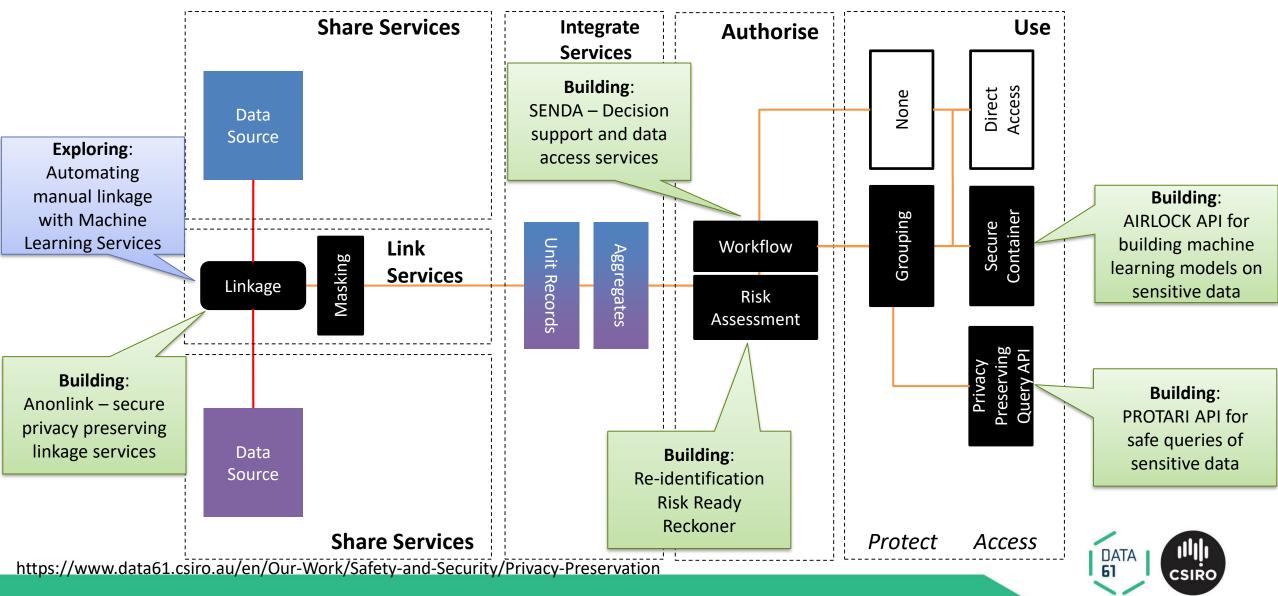


Data Service Provider's Constraints

Spectrum of Technologies to Solve the Problems

| Desired output | Service Providers | Service Constraints | Solutions | |
|--------------------------------|--------------------------------------|---|--|--|
| Linked unit record data | Data custodian <-> Data custodian | Cannot share identifiers | Privacy Preserving Record Linkage | |
| Linked unit record data | Data custodian <-> Data custodian | Cannot share unit record data | Confidential computing | |
| Linked unit record data | Data custodian <-> Data custodian | Cannot store linked dataset | Virtual datasets | |
| Query result over linked data | Data custodians <-> Data analysts | Cannot share unit record data | Confidential computing Secure & obfuscated API | |
| Model trained over linked data | Data custodians <-> Data analysts | Cannot share unit record data | Confidential computing Data Airlock | |
| Linked unit record data | Data custodians <-> Data analysts | Negligible re-identification risk | Privacy risk assessment & defense | |
| Query result over linked data | Data custodians <-> Data analysts | Negligible re-identification risk | Privacy risk assessment & defense Secure & obfuscated API | |
| Linked unit record data | Data custodians <-> Data analysts | Must retain control over data and environment | Secure containers | |

Enhancing Trust throughout Service API Life Cycle



Trust in ML/AI Services



Defend Trust by Protecting Models (not just data)

Against Adversarial Machine Learning/AI

New threat vectors

- Poisoning
- Adversarial examples
- Model inversion/Stealing through Services

Solutions

- Game theory
- Data integrity and provenance
- Random projection & noise injection

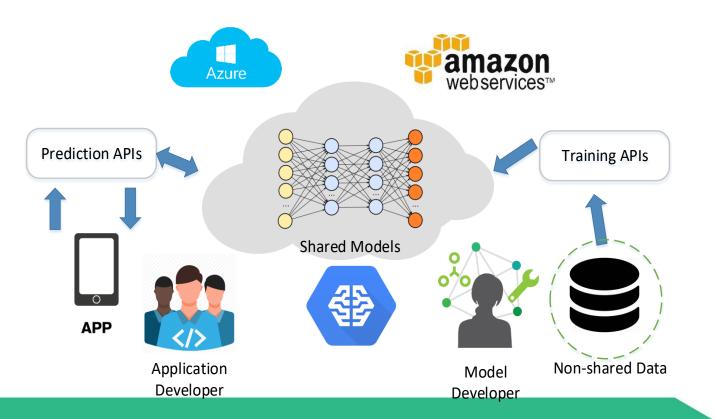




Improve Trust through Sharing Models/Interpretation

Sharing Deep Learning Models with Interpretation

- Models are shared in MLaaS (ML-as-a-Service) platforms
- Deploy models as accessible query APIs
- Models are IP

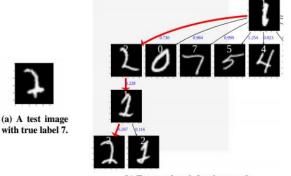


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Sharing "Boundary Tree"

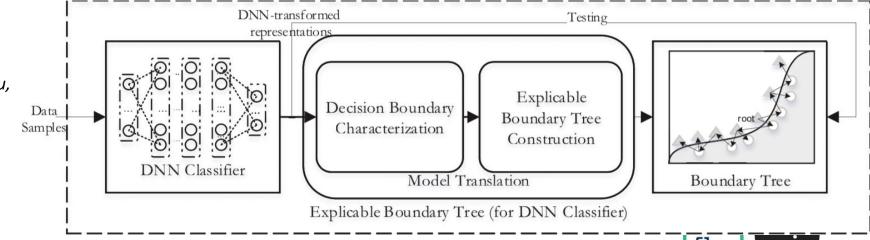
- DNN decision making remains a black-box
- Too complicate to explain; training data dependency
- There is no clear specification of a DNN model
- Providing interpretability to a model is helpful
- Enable a user to get insight about model behaviours



(b) Traversal path for the sample.

CSIRO





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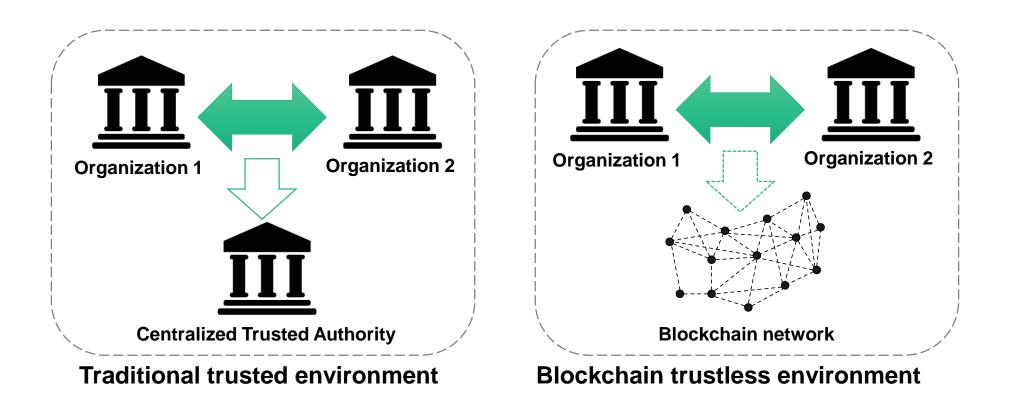
Trust in Service in a Trustless Environment





Blockchain

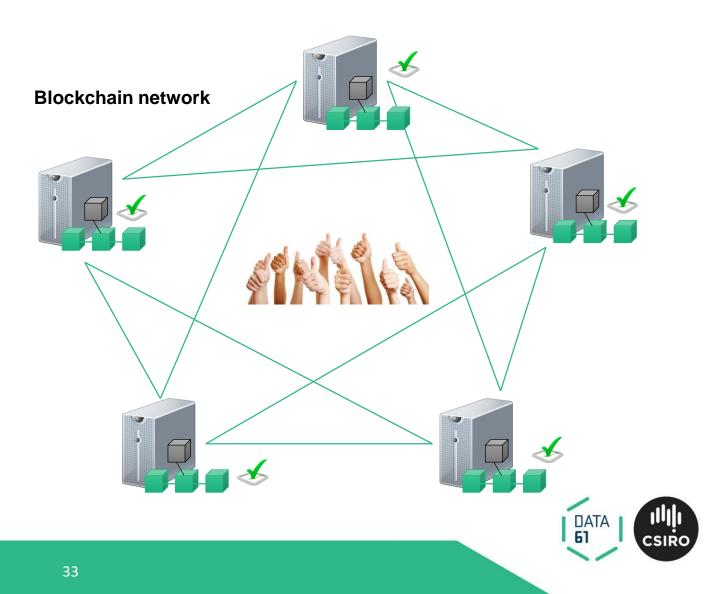
Shifts/Spreads Trust





How?

- Immutable database
- Every node hosts a replica
- Transaction is verified by every node
- Combination of knowledge from
 - Distributed Systems,
 - Peer-to-Peer,
 - Cryptography
 - Incentive Systems
 - Game Theory



Visualization of a Blockchain http://ethviewer.live

Empirical Analysis of Transaction Data



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Blockchain 2nd gen – Smart Contracts

From Data to Programs/Services

- 1st gen Bitcoin transactions are financial transfers
- Blockchain ledger can also store/transact any kind of data
- Blockchain can deploy and execute programs: Smart Contracts
 - User-defined code, deployed on and executed by whole network
 - Can enact decisions on complex business conditions
 - Can hold and transfer assets, managed by the contract itself
 - Ethereum: pay per assembler-level instruction





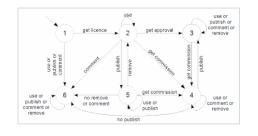


Blockchain Research at Data61

Improve Trust through Formal and Empirical Studies

- Designing Systems with Blockchain
 - Design trade-offs
 - Model-driven development
 - Governance and risk management

- Trustworthy Blockchain Systems
 - Formal



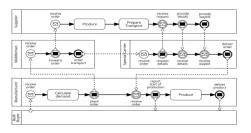
Empirical



- Defining & Using Smart Contracts
 - As legal contracts



Cross-org business processes



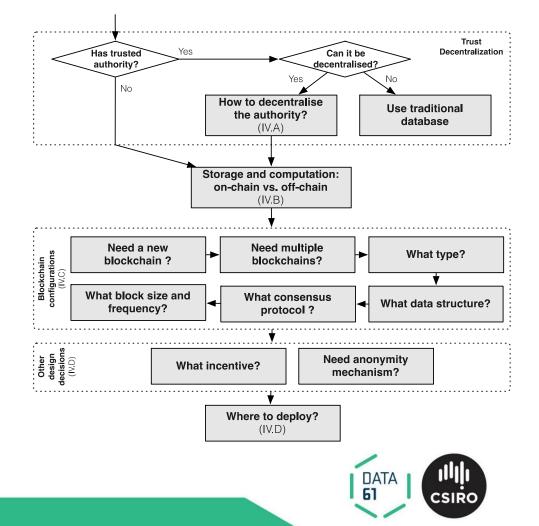


Designing Trust with Blockchain (1/2)

Design process, quality analysis, design patterns and governance/risks

Design Process, including Suitability Analysis

- A taxonomy of blockchain-based systems for architecture design, X. Xu, I. Weber, M. Staples et al., ICSA2017.
- The blockchain as a software connector, X. Xu, C. Pautasso, L. Zhu et al., WICSA2016.
- Quality Analysis
- Quantifying the cost of distrust: Comparing blockchain and cloud services for business process execution. P. Rimba, A. B. Tran, I. Weber et al., Information Systems Frontiers, accepted August 2018 (previously SCAC 2017)
- Comparing blockchain and cloud services for business process execution, P. Rimba, A. B. Tran, I. Weber et al., ICSA2017.
- Predicting latency of blockchain-based systems using architectural modelling and simulation, R.
 Yasaweerasinghelage, M. Staples and I. Weber, ICSA2017.
- Design Patterns
 - A pattern collection for blockchain-based applications. X. Xu, C. Pautasso, L., Q. Lu, and I. Weber, EuroPLoP 2018
- Integration with other systems
- EthDrive: A Peer-to-Peer Data Storage with Provenance, X. L. Yu, X. Xu, B. Liu, CAISE2017.
- Governance and risk management
- Risks and Opportunities for Systems Using Blockchain and Smart Contracts, Treasury report



Designing Trust with Blockchain (2/2)

Cross-org focused, Process/Data/Assets/Artifact-based model-driven engineering

Business Process Execution

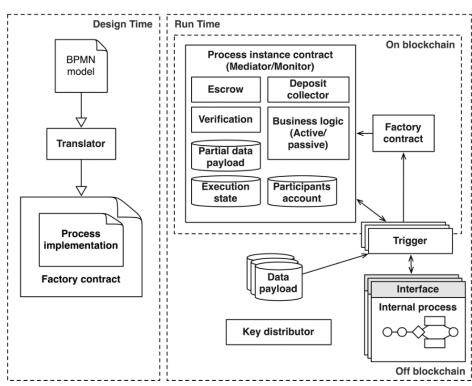
- Untrusted business process monitoring and execution using blockchain,
 I. Weber, X. Xu, R. Riveret et al., BPM 2016
- Optimized Execution of Business Processes on Blockchain,
 L. García-Bañuelos, A. Ponomarev, M. Dumas, Ingo Weber, BPM 2017
- Caterpillar: A blockchain-based business process management system, O. López-Pintado, L. García-Bañuelos, M. Dumas, and I. Weber, BPM 2017 Demo
- Runtime verification for business processes utilizing the Bitcoin blockchain, C. Prybila, S. Schulte,
 C. Hochreiner, and I. Weber, Future Generation Computer Systems (FGCS), accepted August 2017

Data / Asset Modelling

- Regerator: a Registry Generator for Blockchain, A. B. Tran, X. Xu, I. Weber, CAISE 2017 Demo

Combined Asset & Process Modelling

 Lorikeet: A Model-Driven Engineering Tool for Blockchain-Based Business Process Execution and Asset Management A. B. Tran, Q. Lu, I. Weber, BPM 2018 Demo

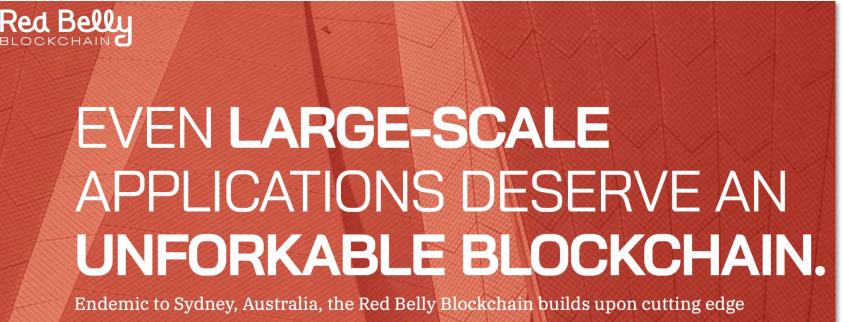




Red Belly Blockchain (Data61 & USyd)

Achieving Trust at Scale

- New technology particularly for private / consortium blockchain
- ~660,000 tps with 300 nodes in one data center, and > 50,000 tps with globally distributed nodes



consensus research to preserve integrity world wide regardless of failures and attacks.

http://redbellyblockchain.io



Projects with Australian Treasury

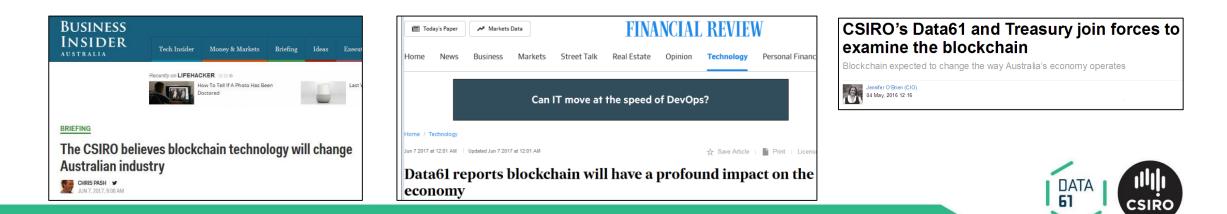
DLT Foresight

What might plausibly happen, across society & economy?

Technical Risks & Opportunities

How do needs in various use cases fit blockchain's capabilities?

- Funded by Australian National Innovation Science Agenda
- Two reports, launched 6 June 2017
- See www.data61.csiro.au/blockchain

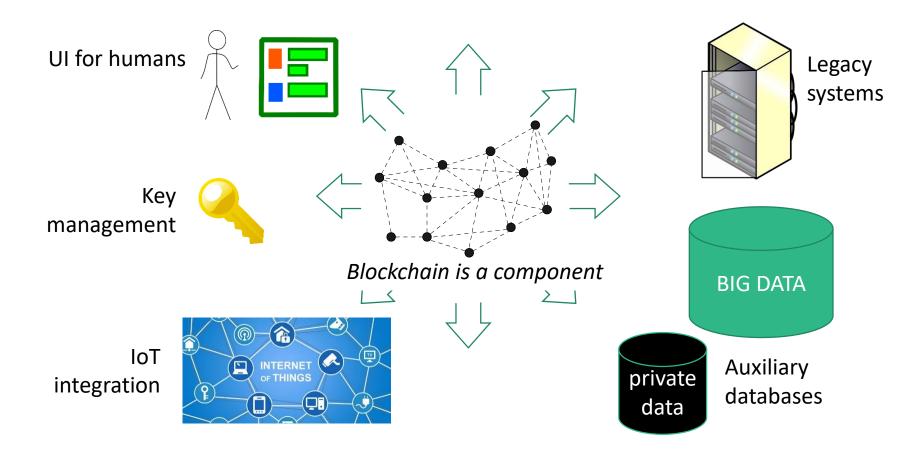


Service Composition using Smart Contract



Blockchains are Not Stand-Alone Systems

Service-oriented approach for connection





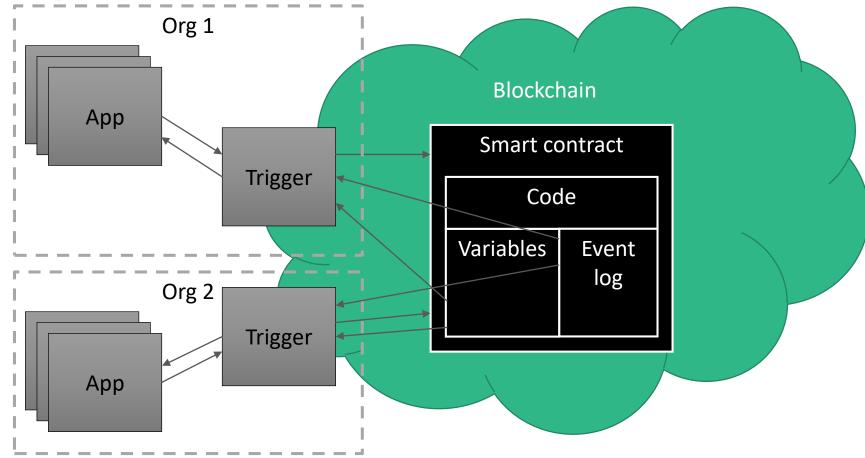
Blockchain is a closed-world system

- To interact with smart contracts on blockchain, need to:
- Write: create and broadcast a blockchain transaction (BCTX) for each method call
- Read: monitor smart contract variable values and/or event logs to see updates
- The outside world speaks Services
- REST / SOAP-WSDL / JSON RPC
- How to bridge between the two worlds?
- Recurring problem
- Our solution: a *Trigger* component as bridge



Service-Oriented Approach to Integration

Trigger as bridge between blockchain and services



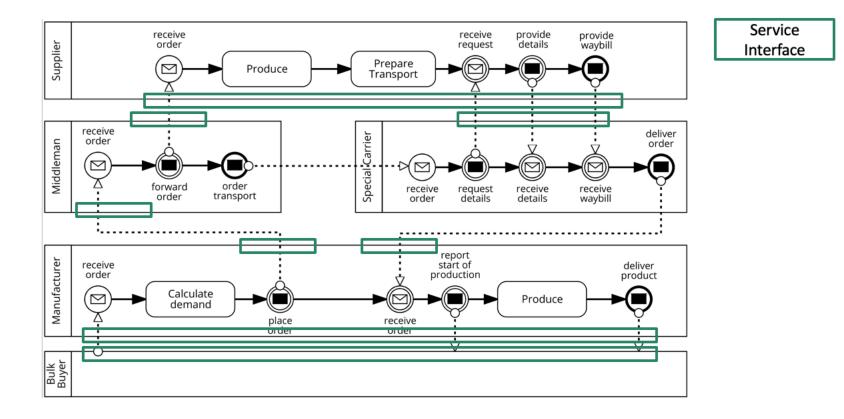


Motivation

- Integration of services across org: key driver of productivity gains
- Means: service composition orchestration and choreography
- Collaborative process execution
- Doable when there is trust supply chains can be tightly integrated
- Problematic when involved organizations have a lack of trust in each other
 J if 3+ parties should collaborate, where to execute the process that ties them together?
- Common situation in "coopetition"

Jan Mendling, Ingo Weber, Wil Van Der Aalst,Liming Zhu, **"Blockchains for business process management – challenges and opportunities" ACM** Transactions on Management Information Systems (TMIS), 2018.

Motivation Example



Issues:

- Knowing the status, tracking correct execution
- Handling payments
- Resolving conflicts





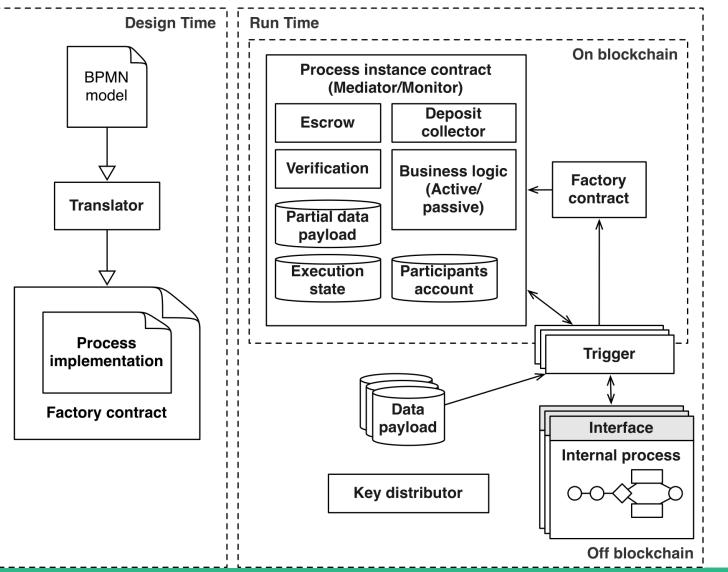
Approach in a nutshell

- Goal: execute collaborative business processes as smart contracts
- Translate (enriched) BPMN to smart contract code
- Triggers act as bridge between Enterprise world and blockchain
- Smart contract provides:
 - Independent, global process monitoring
 - Conformance checking and process enforcement: only expected messages are accepted, only from the respective role
 - Automatic payments & escrow
 - Data transformation
 - Encryption

Ingo Weber, Sherry Xu, et. al, **"Untrusted business process monitoring and execution using blockchain". BPM 2016** O. López-Pintado, L. García-Bañuelos, M. Dumas, I. Weber. **"Caterpillar: A blockchain-based business process management system" BPM 2017** L. García-Bañuelos, A.Ponomarev, M. Dumas, I. Weber, **"Optimized Execution of Business Processes on Blockchain". BPM 2017**



Architecture



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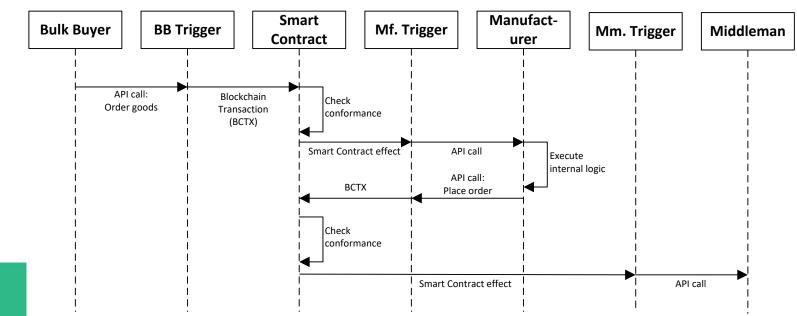
Runtime

Instantiation:

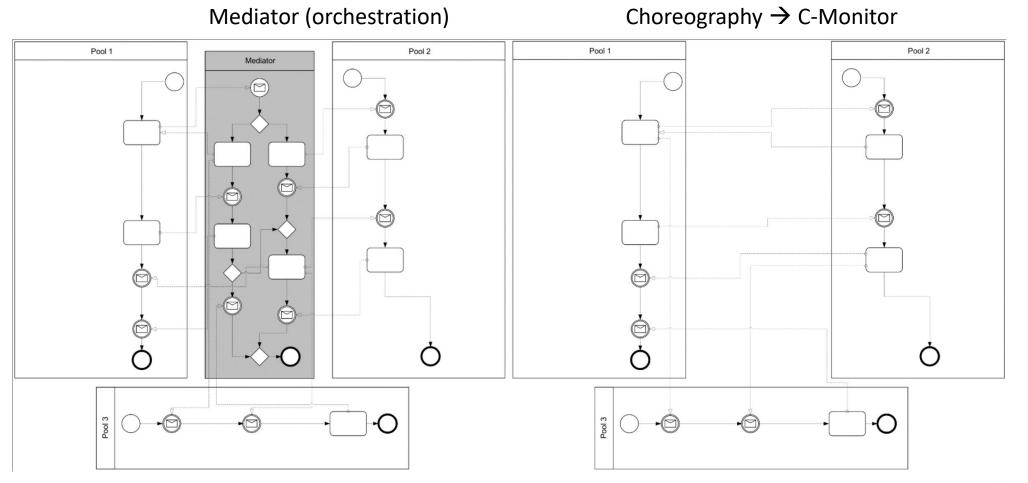
- New *instance contract* per process instance
- Assign accounts to roles during initialization
- Exchange keys and create secret key for the instance

• Messaging:

- Instead of sending direct WS calls: send through triggers & smart contract
- Instance contract handles:
 - Global monitoring
 - Conformance checking
 - Automated payments*
 - Data transformation*



Service Composition Variants

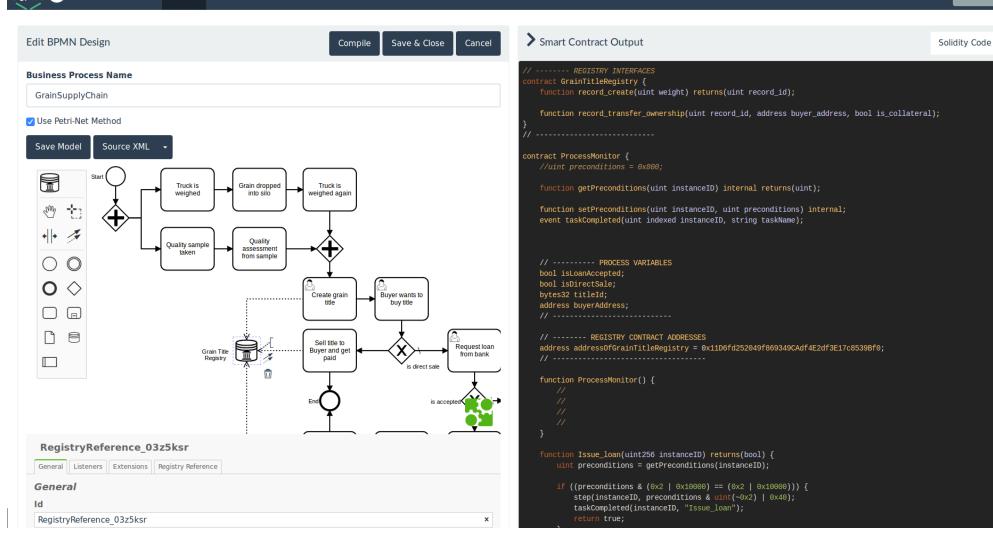




Tooling: Design and Runtime

DATA Lorikeet Home Design Manage

Welcome 0x180d34b876DAa90057B2Ec345E82E2B1E9a4A082

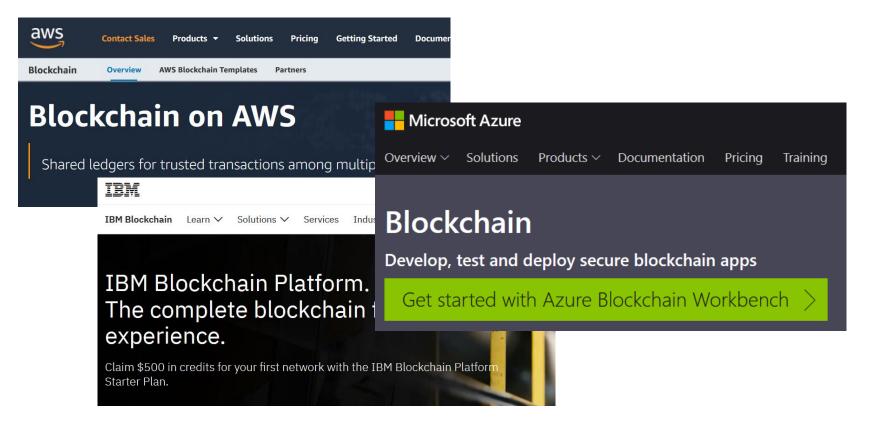




Blockchain-as-a-Service



Commercial Offers



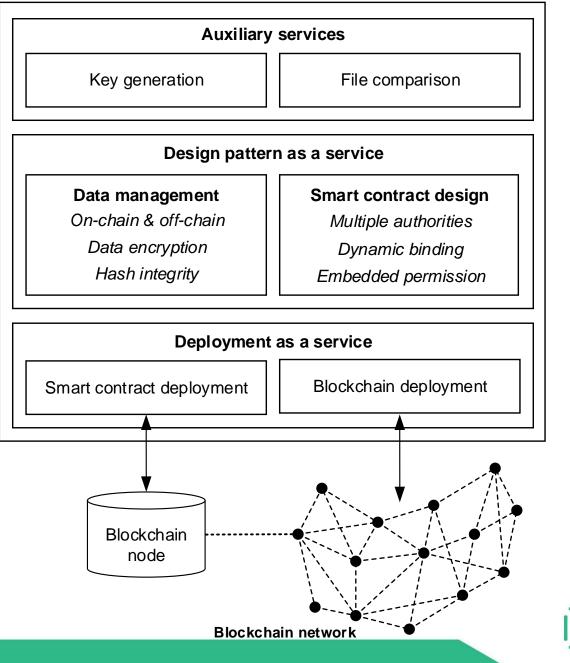
- But: some of these providers require that all nodes are using the same provider
- Decentralization?

Early-stage Research: Unified Approach

- "uBaaS: A Unified Blockchain as a Service Platform"
- Under review
- Deployment as a service
- Includes a blockchain deployment service and a smart contract deployment service
- Platform agnostic to avoid lock-in to specific cloud platforms
- Design patterns as a service
- Common data management services and smart contract design services
- Based on a design pattern to better leverage the unique properties of blockchain (i.e. immutability and data integrity, transparency) and address the limitations (i.e. privacy and scalability)



uBaaS architecture



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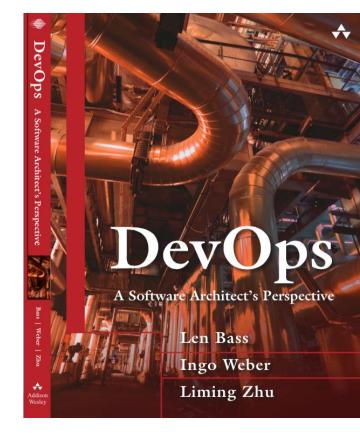
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Smart Contract as Microservices



Microservice as DevOps Consequences

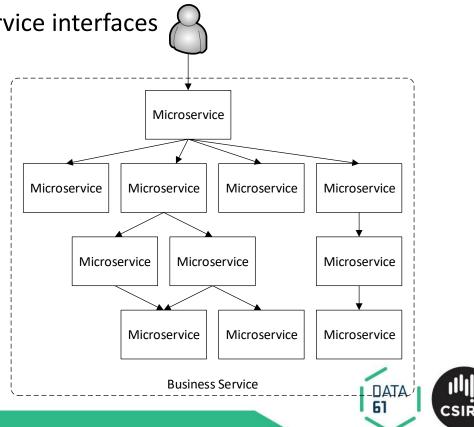
- Keep teams relatively small
- Amazon's "two pizza rule": no team should be larger than can be fed with two pizzas
- Advantages: make decisions quickly, less coordination overhead, more coherent units
- Team size becomes a major driver of the overall architecture:
- Small teams develop small services \rightarrow Microservices
- Coordination overhead is minimized by channeling most interaction through service interfaces:
 - Team X provides service A, which is used by teams Y and Z
 - If changes are needed, they are communicated added to the interface.





Microservice Architecture

- Each user request is satisfied by some sequence of services
- Most services are not externally available
- Each service communicates with other services through service interfaces
- Service depth may be 70, e.g., LinkedIn



Smart Contracts as (Micro)Services?

- Analogy:
- Smart contract code ≈ Java Class
- Deployed smart contract ~ Java Object, but with some properties
 - Defined interface
 - Standard way to invoke
 - Callable by anyone (who can send transactions to the blockchain)
 - \rightarrow Similar to Web service!

Some design principles can apply



Service-Orientation Design Principles

- **Standardized Service Contract:** the public interfaces of a services make use of contract design standards.
- Service Loose Coupling: to impose low burdens on service consumers
- **Service Abstraction:** "to hide as much of the underlying details of a service as possible"
- ~ Service Reusability: services contain agnostic logic and "can be positioned as reusable enterprise resources"
- Service Autonomy: to provide consistent results, a service has to have strong control over its underlying environment
- **Service Statelessness:** services should be "designed to remain stateful only when required."
- **Service Discoverability:** "with communicative metadata by which they can be effectively discovered and interpreted."
- ~ Service Composability: "effective composition participants, regardless of the size and complexity of the composition."
- **Fundamental requirement interoperability of services:** "...stating that services must be interoperable is just about as evident as stating that services must exist."

Based on SOA Principles of Service Design, Thomas Erl, Prentice Hall, 2007, http://serviceorientation.com/serviceorientation. Summary: I. Weber, **Semantic Methods for Execution-level Business Process Modeling. Springer LNBIP** Vol. 40, 2009.

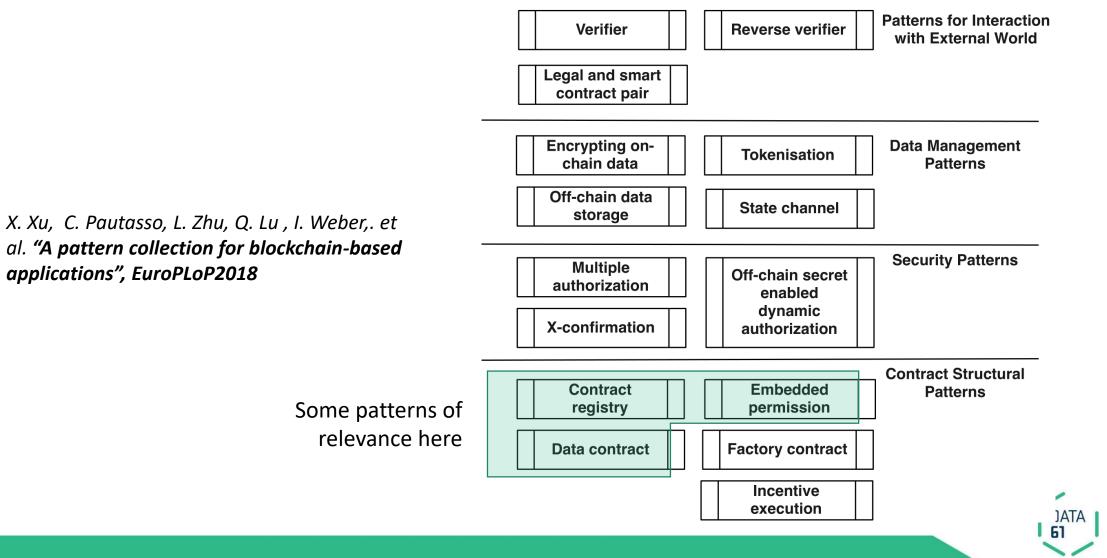


Microservice Principles

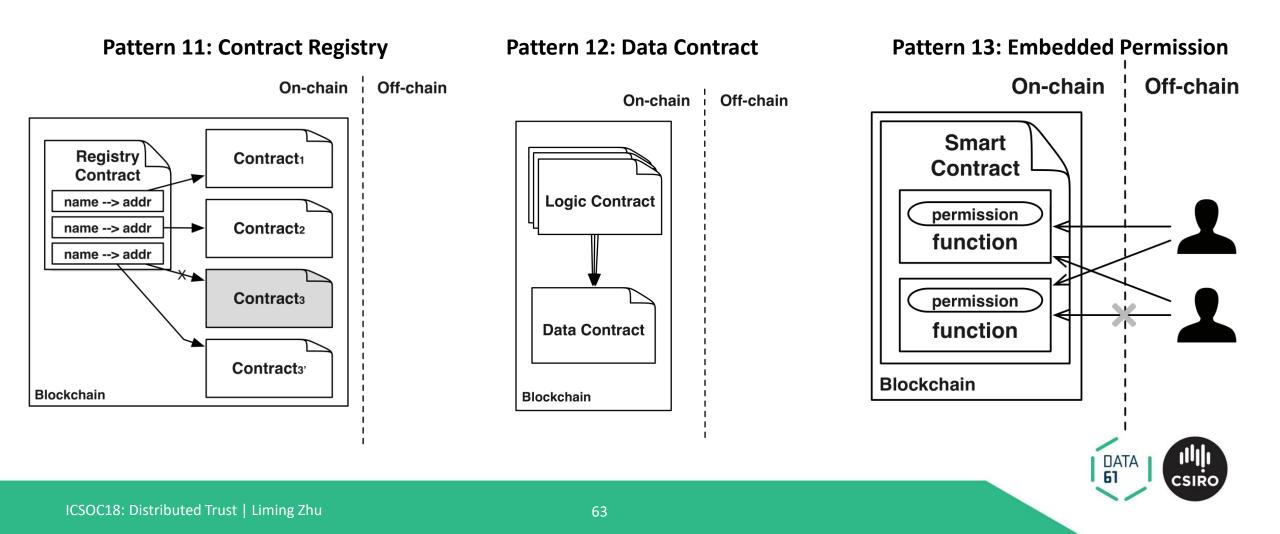
- ✓ Small, focused functionality
- ✓ Split of responsibility
- ~ Full-stack & independently updatable without downtime
- × Stateless
- While some design principles for Microservice Architectures apply, others do not
- Updates *can* be independent
- But reliance on the *inability* of anyone to update without consensus is one source of trust in a smart contract



(Service) Design Patterns for Blockchain



Microservice Patterns for Smart Contracts

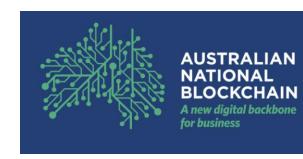


Summary: Connecting with Industry Impact

Trust in Data Services & ML/AI-as-a-Service



Trust in the Space between Organisations



Trust through Governance/Regulation



Data61 Challenge: Supply Chain Integrity

https://data61.csiro.au/en/Who-we-are/Ourprograms/Challenge

ANB: Smart Legal Contract as Services

https://www.australiannationalblockchain.com

Consumer Data Rights & Regulation-as-Services

Building Distributed Trust Infrastructure

- behind Services &
- for the Space Between Services