Faculty of Science IT Committee  
Meeting Minutes
Thursday February 10, 2010, 11:30-13:00, E6A357

In attendance: Ramon Fernandez, Peter Hole, Josh Madin, Maurizio Manuguerra, Chris McCrae, Richard Miller, Robbie Miller, Craig O'Neill, Ross Moore, Tony Parker, Tony Sloane (chair), Vlad Strezov

Apologies: Philip Corben

1. Matters arising from last meeting

Action: PH to follow-up on wireless issues, particularly students access to facilities such as ssh while on wireless network. No progress. TS has forwarded to PH the link to an existing OneHelp ticket for this problem (closed without real resolution).

Action: Power issues in E7A. R Miller reports that the issues seem to be resolved.

2. Reports

a. Faculty General Manager

No report since Faculty General Manager was not in attendance.

b. Faculty IT Manager

Staffing issue still ongoing. The restructure is still stalled, but permission seems to have been given to advertise a continuing role soon.

Moving from Science IDs to OneIDs as primary ID for Science systems. Aiming to do undergraduate students in time for this semester on the lab computers and Moodle.

Leasing arrangements for “one off” computers are still unclear. Purchases continue as before.

Science IT is now using OneHelp for problem reporting and tracking. Some small issues remain to be sorted out.

Google group management is a big issue. A page has been linked on the Science IT home page that attempts to identify responsibilities for lists. Some tidying up is hoped.

Sophos AV updates are problematic since Science-IT can’t easily push the update to all relevant machines under the new network structure.

c. ITS Representative

Gmail rollout almost complete. Just MGSM and Applied Finance Centre to go.

Informatics is looking at better integration between the staff and student Gmail/Google apps experience (eg document sharing).

VPN: a hardware upgrade for current hardware has occurred to improve redundancy. A tender is almost closed for new hardware for firewall and VPN.
Wireless rollout to buildings is almost complete. Negotiation is continuing with OFM on outdoor access point installations to improve “out of building” coverage.

Informatics move to E6B level 1 is still being planned.

Awaiting HR resolution of policy on retaining access to IT systems, particularly email, after employment at MQ ceases. New policy recently allows staff two years access to HR online after cessation of employment. Still no word on arrangements for access to other systems.

3. AOB

R Moore: Some Maths staff report problems with the FoS online waiver system in that full transcripts are not always available. R Miller will check with Tony Demetriou.